



Unlock the potential in every conversation

Dubber Call Recording and Insights

Boost your compliance, customer experience, dispute resolution, training, and productivity today.






Record. Replay. Reveal.


Record conversations across your devices. Store, share and review. Gain critical insights with a click.





It's simple and easy to get started with Dubber Call Recording and Insights


We enable organisations to capture the value in every conversation.


- 

Pick your plan based on the features you need.
- 

We'll connect your number or application to Dubber. No hardware or services needed.
- 

Choose what you want recorded and manage your team.
- 

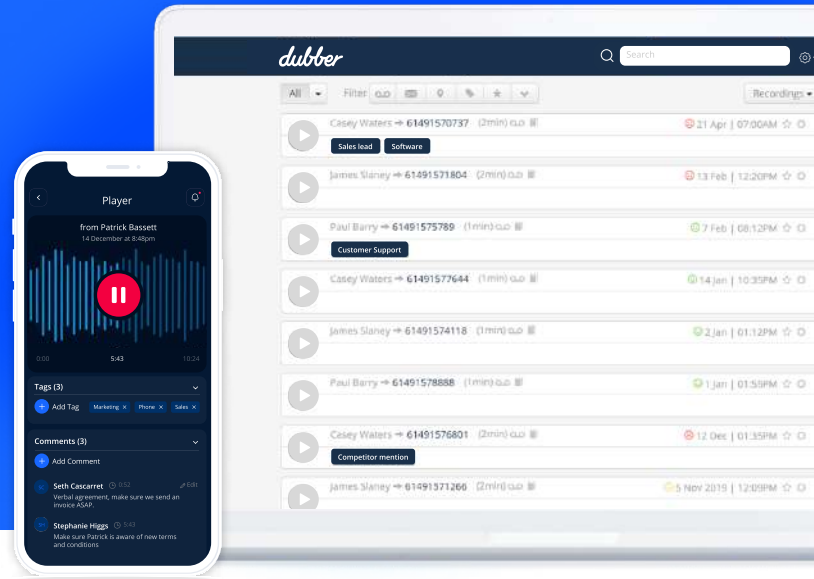
Conversations are recorded & transformed into data. See sentiment data and transcriptions. Search in real-time.
- 

Calls and data are stored in the Dubber Voice Intelligence Cloud. Search & see insights and more in the Dubber app or web console.
- 

Easily connect Dubber to apps, dashboards and your data. Create alerts, workflows and more.

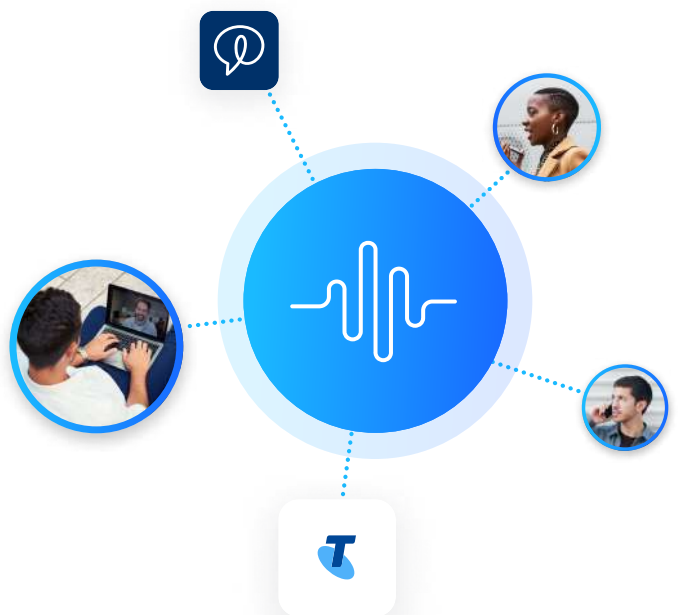


Why choose Dubber Call Recording and Insights?



- Record across all your devices**
 Dubber is natively integrated into TIPT, Liberate, Microsoft Teams, Cisco Webex and more, so you can record across all your devices with one platform.
- Simple monthly charge and quick to deploy**
 Low monthly subscription, instantly-provisioned in the cloud.
- Recordings are stored in the Cloud**
 On your phone or from your browser - every conversation is at your fingertips.
- Unlimited storage**
 Scalable in the Cloud without the limits of legacy call recording - no hardware or services needed.
- AI powered insights on every conversation**
 Real-time sentiment analysis, transcriptions, and alerts on every call.

- Compliant and secure**
 Compliant and secure recording, storage & management.
- All your recordings in one place**
 Capture and unify every call from desk phones, soft phones and liberated mobiles into one easily accessible platform.
- Powerful integrations**
 Easily integrate with apps like Salesforce, Power BI, Tableau and more. Quickly and easily create dashboards and reports.





Four of the many ways customers use Dubber



Legal & compliance requirements

Meet regulatory mandates with compliance recording of every conversation. Evidence for regulatory requests and investigations.



Employee performance & customer insights

Real-time reporting on customer and agent sentiment. Target performance improvements. Coach based on what was actually said.



Dispute resolution

See what was agreed, ordered, or requested with instant access to every recording and automated transcription of voice conversations that connect to your CRM and other applications.



Turbocharge productivity

Eliminate inaccurate and time-consuming manual note taking. Capture conversations and automatically attach them to customer records in Salesforce. Distribute accurate records to teams.

Dubber Solutions

Dubber Teams

Capture all your conversations. Ideal for managers and leaders needing central review and control



Key Features include:

- ✓ Flexible retention settings
- ✓ Call tagging, sharing, filtering and searching
- ✓ Business controls and team management
- ✓ Search across the team's recordings

Dubber Premier

Enrich call recordings with AI-powered insights enabling business critical compliance, productivity and CX outcomes



Key Features include:

- ✓ AI powered transcriptions
- ✓ Customisable automated alerts & notifications
- ✓ Line by line sentiment analysis
- ✓ Advanced features for legal hold & discovery and compliance
- ✓ Unlimited API

Included in every Dubber Solution

- ✓ Unlimited compliant recording and storage
- ✓ Unlimited sharing & collaboration
- ✓ Data download & export
- ✓ App & web console
- ✓ No extra platform, service or training fees
- ✓ Simple & flexible subscriptions
- ✓ Real-time search
- ✓ Industry-leading compliance & security
- ✓ Network provisioning – zero hardware, no call forwarding/ apps required

Try Dubber today

Unlock the potential of every conversation through data and insights.

visit dubber.net to learn more

