INBOUND SERVICES
APPLICATION FORM FOR COMPLEX SERVICES

Send completed forms by **Email**: TBSFreeCall1800SA@team.telstra.com

For further assistance please contact your Telstra Representative

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Company Name is the legal entity under which the service will be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

ACN / ABN is Australian Company Number or Australian Business Number.

Trading / Business Name is not a legal entity but is the name under which your business trades.

Contact Name is the person representing the Customer for billing and contract administration.

CUSTOMER DETAILS

Company Name _____

ACN or ABN _____

Billing Address _____

Trading / Business Name _____

If a Person: Drivers Licence # _____ Date of Birth: _____

CONTACT DETAILS

Contact Name _____

Telephone No ( ) _____

Facsimile No ( ) _____

E-Mail Address _____

SITE ADMINISTRATOR CONTACT DETAILS

Site Administrator Contact is the person representing the Company for any technical issues relating to the service. This person may differ from the contact person.

A physical address is required (not a PO Box).

Address _____

Contact Name _____

Telephone No ( ) _____

Facsimile No ( ) _____

E-Mail Address _____

Please indicate whether you require a new Telstra Account or have an existing Telstra Account.

If you do not have any existing accounts with Telstra, then the information you provide will be used to perform a credit assessment with Telstra's credit assessment partner.

If you have an existing Telstra Account, you may provide us with a Billing Reference ID which should be 16 alphanumeric characters in length. The Billing Reference ID will identify bills for your Inbound Service if the Account Number is used for multiple services.

BILLING DETAILS

☐ New Billing Account

For new accounts, your bill will be sent to the billing address above.

If you do not have any existing accounts with Telstra, then also complete details below.

Number of Employees: _____

Business start date
(ACN/ABN registration date) _____

Individual Director / Primary Auth Rep Details:

Contact Name: _____

Mobile Number: _____

Date of Birth: _____

☐ Bill Services to existing Account

If you have an existing Telstra Account, please specify your Account / Full National Number (FNN), or Billing Reference ID and Billing Aggregator No (if applicable):

Existing Account / FNN _____

Billing Reference ID _____

Billing Aggregator No. _____

These account numbers **must** match the legal entity in the section above.

Purchase Order Number (if applicable): _____

You must complete the password and authorisation details for at least one contact person to manage your Inbound Services.

Please note: The authorising contacts and passwords will be needed to make future modifications to your Inbound Services.

SERVICE PASSWORDS AND AUTHORISATIONS

Name *Mr/Ms/Mrs First Name, Surname* Phone Number	Password	Authorisations *(please tick at least 1 box per person)*			
		Authorised email address	All Adds Moves & Changes	Service Manager *(refer page 11)*	Emergency Redirect *(refer page 10)*
Name: Phone:			☐	☐	☐
Name: Phone:			☐	☐	☐
Name: Phone:			☐	☐	☐

- Entering Password will override existing password on your other Inbound services. Leave blank to retain existing password

Service Manager provides a telephone hotline number for your authorised personnel to call 24 hours a day, 7 days a week and quote a security password to request changes to your Inbound Service. This service incurs additional charges when used.

Administratively Allocated Numbers These are freephone or local rate number allocated to us which we then allocate to you.
Note: This number is not guaranteed until confirmed in writing after connection.

Porting If you tick Yes in this part, a Porting Authority Form must be completed and submitted with this application form.

Answer Point If you tick Yes in this part, this service will be made secure so that it is not available to be dialled directly.

Only calls defined by the parent service will be routed to the secure backbone e.g. the parent service may define calls from an entire State to be routed to a secure backbone. A secure backbone can then be divided into many destinations.

If your Inbound Service is to be an answer point for an existing Inbound Service, you must complete an "Adds, Moves, Changes" form for the existing Inbound Service.

If your Inbound Service is to be an answer point for another Inbound Service that you have not yet applied for, you must complete a separate Inbound Service application form for the other Inbound Service.

SERVICE DETAILS

I would like to register for the following Inbound Service:

Priority One3 ☐   Priority 1300 ☐

Freecall One8 ☐   Freecall 1800 ☐

Is the number you want activated an Enhanced Rights of Use number?

☐ Yes (Proceed to Enhanced Rights of Use Numbers section on next page)

☐ No   (Complete details below)

Administratively Allocated Numbers

(a)   Will Telstra allocate the next Administratively Allocated Number

☐ Yes

(b)   Will the Administratively Allocated Number be ported into Telstra from another carrier?

☐ Yes Please state the number: _____

☐ No

Is this new Inbound Service to be an answer point to an existing Inbound Service?

☐ Yes
Please state the primary number being directed to this number: _____
(A secure backbone must be a 1800 number).

☐ No

ENHANCED RIGHTS OF USE (EROU) NUMBERS

(Note: an EROU number is a number that is allocated by auction and registered by the Australian Communications and Media Authority to a Rights of Use (ROU) holder.)

Is the number an EROU number?

☐ Yes Please state number: _____

☐ No   If no, you will require an Administratively Allocated Number - see above.

Will the EROU number be ported into Telstra from another carrier?

☐ Yes   If Yes, you will also need to complete a Porting Authorisation Form

☐ No

Please select underline one of the following:

☐ I am the registered ROU Holder for the EROU number; or

☐ I have a licence to use the EROU number from a third party (please attach evidence of your licence to use the EROU number from a third party to this application form); or

☐ To apply for a PhoneWord licence from Telstra, please use the PhoneWords application form.

INBOUND VALUE ADDED SERVICES

Will this service be managed via your existing IN-Control Online service?

☐ Yes (please list one of your Inbound services currently accessed by IN-Control Online)

Do you want this service to appear in your IN-Control Call Direct service?

☐ Yes (please list one of your existing Inbound services)

Do you want this service to appear in your Telstra Analyser Online Reports?

☐ Yes (please list one of your existing Inbound services)

Please indicate if this application is made in conjunction with a Network IVR / Speech / CTI service/request.

☐ Network IVR   ☐ Speech Solutions   ☐ CTI

ACTIVATION DATE

If we accept your application, we will activate your Inbound Service within a reasonable time after your application has been accepted.

MANDATORY FEATURES

Customers can direct calls from predetermined regions to specific answering numbers. **Please select only one of the following three Mandatory Features.**

Note: International termination is permitted and therefore an international number is allowed.

If you select Area Code Manager, please fill in the Call Collections section of this application form.

All of Australia including Mobiles

☐ Yes   Please state the answering point destination: _____

Or

All of Australia excluding Mobiles

☐ Yes   Please state the answering point destination: _____

Or

Area Code Manager (Parts of Australia – Please complete Page 5 & 6)

☐ Yes

STANDARD FEATURES

You may select one or more of the standard features to apply to your Inbound Service. These may be used in conjunction with any of the above Mandatory Features. No additional charges apply.

☐ Call Splaying   (Page 5)   ☐ Time & Day Manager (Page 7&8)

☐ Advanced Mobile Manager (Page 5&6)   ☐ Call Overflow   (Page 9)

You must complete the applicable section of this application form below for each standard feature that you select.

INTERNATIONAL ORIGINATION

International Origination allows you to receive international calls to an Inbound Service.

Note: You may use Standard routing features, however you cannot route on country of origin.

Please indicate whether you would like to apply for International Origination for your Inbound Service:

☐ Yes, I would like to apply for International Origination

Please indicate the answer point to which you would like international calls to be directed: (_____) _____

☐ No, I do not want to apply for International Origination

Note: There are no usage charges for international originated calls terminating on a fixed line. The caller pays IDD rates.

ENHANCED FEATURES

You may select one or more of the enhanced features to apply to your Inbound Service. These may be used in conjunction with any of the Mandatory or Standard Features.

Note: Additional charges apply.

☐ Local Area Manager   (Page 9)   ☐ Redirect   (Page 10)

☐ CCD Manager   (Page 9)   ☐ Service Manager   (Page 11)

☐ Postcode Manager   (Page 9)   ☐ Silver Service   (Page 11)

☐ Traffic Allocator   (Page 10)   ☐ SMS Manager   (Page 11)

You must complete the applicable section of this application form below for each enhanced feature that you select.

Call Splaying allows you to share calls in 1% increments between 1 to 20 telephone numbers or locations based on their ability to handle the workload. For example, 60% of the calls answered at one location and 40% of calls at another location (averaged over 100 call attempts). The Call Splaying percentages must total 100%.

If you have more than 10 Answer Points (up to 20), then attached details to order in a separate table.

CALL SPLAYING

☐ I would like to register for Call Splaying.

	Call Collection Area (Name)		Call Collection Area (Name)	
	Answering Point Destination (include area code)	**Call Splaying % to Answering Point Destination**	**Answering Point Destination** (include area code)	**Call Splaying % to Answering Point Destination**
Answering Point 1				
Answering Point 2				
Answering Point 3				
Answering Point 4				
Answering Point 5				
Answering Point 6				
Answering Point 7				
Answering Point 8				
Answering Point 9				
Answering Point 10				
Total Call Splaying %		100%		100%

For more than two Call Collection Areas, please photocopy this page for each additional Call Collection Area and return with application.

Have you attached additional sheets?

☐ Yes, please list how many sheets: _____

☐ No

Area Code Manager allows you to route fixed originated calls based on Area Codes.

Advanced Mobile Manager allows you to direct mobile calls to a unique answer point, based on the Mobile Service Areas (MSAs) that the mobile caller is calling from.

AREA CODE MANAGER AND ADVANCED MOBILE MANAGER

Complete the section on the **next page** if you have selected Area Code Manager or Advanced Mobile Manager in the Mandatory/Standard Features section. A separate page for each answering point destination is required.

Have you attached additional sheets?

☐ Yes, please list how many sheets: _____

☐ No

NSW	Fixed	Mobile
NSW - all individual areas listed below	☐	☐
Or Individual Areas		
Sydney Metro	☐ 02 8 / 02 9	☐
Wollongong	☐ 02 42	☐
Gosford	☐ 02 43	☐
Nowra	☐ 02 44	☐
Windsor	☐ 02 45	☐
Campbelltown	☐ 02 46	☐
Penrith	☐ 02 47	☐
Goulburn	☐ 02 48	☐
Newcastle	☐ 02 49 / 02 40	☐
Albury (Incl some Vic)	☐ 02 60	☐
Yass	☐ 02 62	☐
Bathurst	☐ 02 63 / 02 53	☐
Cooma (Incl some Vic)	☐ 02 64	☐
Bega	☐ 02 64	☐
Muswellbrook	☐ 02 65 / 02 55	☐
Casino	☐ 02 66 / 02 56	☐
Tamworth (Incl some Qld)	☐ 02 67 / 02 57	☐
Parkes	☐ 02 68 / 02 58	☐
Narrandera	☐ 02 69 / 02 59	☐
Deniliquin	☐ 03 58	☐
Broken Hill (some SA)	☐ 08 80	☐
Iterra NSW*	☐	

NT	Fixed	Mobile
All of NT	☐	☐
Or Individual Areas		
Darwin Local	☐ 08 89 / 08 79	☐
NT North	☐ 08 89	☐
NT South	☐ 08 89	☐
Iterra NT*	☐	

VIC	Fixed	Mobile
VIC - all individual areas listed below	☐	☐
Or Individual Areas		
Melbourne Metro	☐ 03 8 / 03 9	☐
Swan Hill (Incl some NSW)	☐ 03 50 / 03 40	☐
Sale	☐ 03 51 / 03 41	☐
Geelong	☐ 03 52 / 03 42	☐
Ballarat	☐ 03 53 / 03 43	☐
Bendigo (Incl some NSW)	☐ 03 54 / 03 44	☐
Hamilton	☐ 03 55 / 03 45	☐
Korumburra	☐ 03 56	☐
Wangaratta (Incl some NSW)	☐ 03 57	☐
Shepparton (Incl some NSW)	☐ 03 58	☐
Mornington	☐ 03 59	☐
Deniliquin (see NSW)		
Iterra VIC*	☐	

QLD	Fixed	Mobile
QLD - all individual areas listed below	☐	☐
Or Individual Areas		☐
Brisbane Local	☐ 07 3 / 07 34	☐
Brisbane Outer (Non local calls from the Brisbane Metro Area)	☐ 07 34	☐
Cairns	☐ 07 40	☐
Maryborough	☐ 07 41 / 07 43	☐
Toowoomba(some NSW)	☐ 07 46 / 07 45	☐
Townsville	☐ 07 47 / 07 44	☐
Rockhampton	☐ 07 49 / 07 48	
Nambour	☐ 07 54 / 07 53	☐
Beaudesert (incl some NSW)	☐ 07 55 / 07 56	
Iterra QLD*	☐	

ACT	Fixed	Mobile
Canberra Local	☐	☐

Satellite Mobiles		
All of Australia		☐

WA	Fixed	Mobile
WA - all individual areas listed below	☐	☐
Or Individual Areas		
Perth Metro	☐ 08 92 / 08 94 / 08 61-5	☐
Kalgoorlie	☐ 08 90 / 08 60	☐
Port Hedland	☐ 08 91	☐
Wongan Hills	☐ 08 95	☐
Northam	☐ 08 96	☐
Bunbury	☐ 08 97	☐
Katanning	☐ 08 98	☐
Carnarvon	☐ 08 99	☐
Iterra WA*	☐	
Central Reserves & Southern Central Reserves Including Warburton (choose NT South)		

SA	Fixed	Mobile
SA - all individual areas listed below	☐	☐
Or Individual Areas		☐
Adelaide Metro	☐ 08 81-4 / 08 70-4	☐
Gawler (incl some Vic)	☐ 08 85	☐
Kangaroo Island	☐ 08 85	☐
Port Pirie	☐ 08 86	☐
Bordertown (incl some Vic)	☐ 08 87	☐
Kadina	☐ 08 88	☐
Broken Hill (see NSW)		
Iterra SA*	☐	

TAS	Fixed	Mobile
All of Tasmania	☐	☐
Or Individual Areas		
Hobart Metro	☐ 03 62	☐
Launceston Local	☐ 03 63 / 03 67	☐
Tas South	☐ 03 62	☐
Tas North East	☐ 03 63	☐
Tas North West	☐ 03 64	☐
Iterra TAS*	☐	

***Iterra calls** are calls made from Iterra Satellite services. Iterra Satellite services are fixed or transportable satellite systems designed for communications on or off the beaten track. It provides secure access to the public switched telephone service wherever you may be, letting you use the Internet, fax head office or simply dial home.

Time and Day Manager lets you divert calls to alternative telephone numbers based on the time and day the call is made. For example, customers can divert calls after hours to their home number or to MessageBank.

TIME AND DAY MANAGER

☐ I would like to register for Time and Day Manager.

Event	Day/s of Week	Time/s (specify time by 24 hour clock)	Answering Point Destination	Time Zone (state)
sample	Mon – Fri	09:00 – 17:00	(03) 99991111	VIC
sample	Mon – Fri	Outside above hours	(03) 99999999	VIC
sample	Sat & Sun	All day	(03) 99998888	VIC
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Special Day Where a special day/date has been nominated, calls will only be routed to the nominated answer point for that day.

Please specify the name, date time and time zone of the special day and the answering point you would like calls diverted to on that day.

SPECIAL DAYS

Special Day Name	Date	Time/s	Answering Point Destination	Time Zone
eg Company Holiday	02/01/04	All Day	0898888888	VIC

For more Time and Day Manager Events, Public Holidays or Customer Special Day Calendar Events please photocopy this page and return with your application.

Have you attached additional sheets?

☐ Yes, please list how many sheets: _____

☐ No

PUBLIC HOLIDAYS

Public Holidays (based on state wide Public Holidays proclaimed or gazetted by a government (ie Federal/State/Local) or judicial authority that are to be observed within a state, territory or locality)

Note: Please return a separate page for each answering point destination

Answer Point number for this Public Holiday selection (including area code):
(   )

National

☐ New Year's Day	☐ Christmas Day	☐ Good Friday	☐ Easter Monday

WA	**ACT**	**NT**	**SA**
☐ Labour Day	☐ Canberra Day	☐ Easter Saturday	☐ Easter Saturday
☐ ANZAC Day Holiday	☐ Easter Saturday	☐ ANZAC Day Holiday	☐ ANZAC Day Holiday
☐ Foundation Day	☐ ANZAC Day Holiday	☐ May Day	☐ Adelaide Cup Day
☐ Queen's Birthday (WA)	☐ Queen's Birthday	☐ Queen's Birthday	☐ Queen's Birthday
☐ Boxing Day	☐ Bank Holiday*	☐ Picnic Day	☐ Labour Day
☐ Australia Day Holiday	☐ Labour Day	☐ Boxing Day	☐ Proclamation Day
	☐ Boxing Day	☐ Australia Day Holiday	☐ Australia Day Holiday
	☐ Australia Day Holiday		
	☐ Family and Community Day		

NSW	**VIC**	**QLD**	**TAS**
☐ Easter Saturday	☐ Labour Day	☐ Easter Saturday	☐ Regatta Day*
☐ ANZAC Day Holiday	☐ Easter Saturday	☐ ANZAC Day	☐ Eight Hours Day
☐ Queen's Birthday	☐ ANZAC Day	☐ Labour Day	☐ ANZAC Day
☐ Bank Holiday*	☐ Queen's Birthday	☐ Queen's Birthday	☐ Queen's Birthday
☐ Labour Day	☐ Melbourne Cup Day*	☐ Brisbane Show Day*	☐ Boxing Day
☐ Boxing Day	☐ Boxing Day	☐ Boxing Day	☐ Australia Day Holiday
☐ Australia Day	☐ Australia Day Holiday	☐ Australia Day Holiday	☐ Bernie Show Day*
	☐ Grand Final Friday*		☐ Royal Launceston Show*

* Regional or industry specific holidays are not included with National or State holiday. These need to be specifically selected if they are to be included in public holiday schedule.

Call Overflow You can direct incoming calls to an alternative telephone number when the original telephone number is busy or not answered. Calls can be overflowed up to three times. A general Telstra recorded voice announcement will be heard on the final overflow. It is recommended that Telstra MessageBank be used for the final overflow to ensure you do not miss any calls. You can select a Call Overflow maximum ring-time of 80 seconds with a minimum of 10 seconds required for the final overflow answer point.

Note: Call Overflow may conflict with existing programming where the answering point destination is: Spectrum ACD/ UCD/ Hunt Line Group, Spectrum Attendant Console, Siteline Indial, or an Indial PABX extension (excluding ISDN Indial and MFC Indial).

CALL OVERFLOW

☐ I would like to register for Call Overflow.

	Answer Point number	Busy	No Answer	Call Overflow time (on No Answer) *Note: maximum 80 seconds in total*
Answering Point 1 (as listed in the Mandatory Features section)		☐	☐	
Overflow Destination 1		☐	☐	
Overflow Destination 2		☐	☐	
Overflow Destination 3		☐	☐	

For more Answer Point numbers, please photocopy this page for each additional Call Collection Area and return with application. If this is required, we recommend design consultation.

Have you attached additional sheets?

☐ Yes, please list how many sheets: _____

☐ No

Postcode Manager allows you to define a unique answer point for calls originating in each Australia Post postcode boundary. The data required for Postcode Manager is sourced from the Telstra White Pages and is provided as part of the Postcode Manager feature. Where exchanges cannot supply full Calling Line Identification, this feature will be limited. Postcode Manager is subject to technical availability for some services.

CCD Manager allows you to define a unique answer point for calls originating in each Census Collection District (CCD). The data required for CCD Manager is sourced from the Telstra White Pages and is provided as part of the CCD Manager feature. Where exchanges cannot provide full Calling Line Identification, this feature will be limited. CCD Manager is subject to technical availability for some services.

Local Area Manager allows you to define call collection areas based on Telstra Exchange boundaries where calls are routed to one answer point for each group of one or more Telstra exchange areas specified by you. It is based on approximately 5000 exchange areas.

POST CODE MANAGER, CCD MANAGER AND LOCAL AREA MANAGER

Postcode Manager

☐ I would like to register for Post Code Manager

Please supply with this application form a separate list of the Post Codes you would like assigned to specific Answering Point Destinations.

Have you attached additional sheets?

☐ Yes, please list how many sheets: _____

☐ No

If you require more than 20 Post Codes that need to be assigned to Answering Point Destinations, we will contact you to arrange for a soft copy. For example, a text file to be forwarded to us.

Do you require us to contact you to arrange the above?

☐ Yes ☐ No

CCD Manager

☐ I would like to register for CCD Manager

☐ I require assistance from a Telstra Representative to complete this feature.

Local Area Manager

☐ I would like to register for Local Area Manager

☐ I require assistance from a Telstra Representative to request this feature.

Traffic Allocator allows you to distribute calls over multiple answer points (up to a maximum of 20) during times of high call traffic.

The Call Limit is the maximum number of calls you would like presented to the corresponding Answer Point Number. The Call Limit may not exceed the total number of available phone lines at the premises where Traffic Allocator is to operate.

If one of your answer points is busy and unable to receive any more calls before the applicable Call Limit has been reached, the Call Limit will be temporarily reduced to the number of calls already answered at that answer point. The Call Limit will then be reset to its original position within 1 minute after being reduced.

TRAFFIC ALLOCATOR

☐   I would like to register for Traffic Allocator.

Name of Traffic Allocator (Optional): _____

Answer Point Name (Optional):	Answer Point Number	Call Limit
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		

The **Emergency Redirect** feature allows you to redirect calls to another predetermined answering point destination based on a plan you give us in advance. We will activate your requested redirection plan within two hours (on average). Redirection should only be activated in emergency circumstances. The Redirect answering point destinations you have nominated should have sufficient traffic capacity to cope with the additional call volume in the event of an emergency.

EMERGENCY REDIRECT

☐   I would like to register for Emergency Redirect.

Redirect Plan Name:		(maximum 17 characters)	
REF	**Call Collection Area**	**Emergency Answering Point Destination**	
		Name	**Number**
1.			
2.			
3.			
4.			
5.			

Once this application form is processed you will receive a confirmation letter which will:

(a)   Provide you with a number to call when you want to make Emergency Redirect service changes 24 hours a day, 7 days a week;

(b)   Confirm your personnel authorised to activate Emergency Redirect changes (please refer to the Service Passwords and Authorisations section); and

(c)   Confirm your chosen Security Password that must be quoted when making Emergency Redirect service changes (please refer to the Service Passwords and Authorisations section).

SERVICE MANAGER

Service Manager gives you the ability to make basic moves and changes to existing services 24 hours a day, 7 days a week. Within 15 minutes of lodging the request, the change will be activated within Telstra's network. This feature provides a telephone hotline number for your authorised personnel to call 24 hours a day, 7 days a week and quote a security password to request changes to your Inbound Service.

☐ I would like to register for Service Manager.

Once this application form is processed you will receive a confirmation letter which will:

(a) provide you with a number to call when you want to make service changes 24 hours a day, 7 days a week;

(b) confirm your personnel authorised to activate Service Manager changes (please refer to the Service Passwords and Authorisations section); and

(c) confirm your chosen Security Password that must be quoted when making service changes (please refer to the Service Passwords and Authorisations section).

SILVER SERVICE

Silver Service allows you to offer a higher level of service to your Inbound Services callers. You can nominate the telephone numbers of specific callers and when they ring the Inbound Services number, the call will be directed to the nominated answering point destination. You can nominate up to 10,000 Silver Service numbers (including mobiles) that can be routed to up to 20 answering point destinations.

☐ I would like to register for Silver Service.

(a) Silver Service Telephone Numbers	Answering Point Destination	Silver Service Telephone Numbers	Answering Point Destination
1.		11.	
2.		12.	
3.		13.	
4.		14.	
5.		15.	
6.		16.	
7.		17.	
8.		18.	
9.		19.	
10.		20.	

If you require more than 20 Silver Service Telephone Numbers, we will contact you to arrange for a soft copy e.g. text file to be forwarded to Telstra.

Do you require us to contact you to arrange the above?　　☐ Yes　　☐ No

SMS MANAGER

SMS Manager allows text to be sent via your Inbound Number to an answer point capable of receiving the text.

Note: The selected answer point must be active prior to adding SMS Manager.

Note: SMS Origination is only available from Telstra and Optus mobile networks.

All text messages will be delivered to a single answer point and cannot be geographically routed or used in conjunction with other Inbound features.

Please complete this section if you would like to register for SMS Manager.

SMS answer point (select one):

☐ Telstra Desktop Messaging　　Mobile Number:(04)　　Account Number:

☐ Telstra Integrated Messaging　　Mobile Number:(04)　　Account Number:

☐ Access Manager　　Mobile Number:(04)

☐ Mobile Handset　　Mobile Number:(04)

DISCOUNT - INBOUND EXTRA 4

Inbound Extra 4 is a discount applied to Inbound Services.

The details of the applicable discounts are set out in the Inbound Services section of Our Customer Terms.

Please tick the box below if you would like to register the Inbound Service you are applying for in this application form for the Inbound Extra 4 discount.

☐ I would like to register for the Inbound Extra 4 discount

Note: Inbound Extra 4 will not be applied if any other discounts or customised pricing exists.

APPLICATION

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended from time to time in accordance with the Act. You may view Our Customer Terms at http://www.telstra.com.au/customerterms/ or obtain a copy from us.

Privacy
Telstra's Privacy Statement is available at http://www.telstra.com.au/privacy or by calling us on 1800 039 059.

I wish to apply for the Inbound Service described in this application form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this application form and Our Customer Terms. If there is an inconsistency between this application form and Our Customer Terms, this application form applies instead of Our Customer Terms to the extent of that inconsistency.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

Privacy

You agree, and will ensure that any of your related bodies corporate which receive services connected with this application form and your representatives are aware, that Telstra may;

(a) use and disclose information about you and each of them in accordance with Telstra's Privacy Statement; and

(b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about you to assess your credit worthiness.

You agree that Telstra may send commercial electronic messages (including information about Telstra's products and services) to each of the electronic addresses for which you are the account holder, unless you tell us otherwise.

SIGNED by me for and on behalf of the Customer as its authorised representative:

Authority to apply
By signing this application form you warrant that you have the authority to make this application on behalf of the Customer named above.

Signature _____   Date _____

Print Name _____   Position _____

TELSTRA USE ONLY

This section will be completed by your Telstra Representative following receipt of your application.

Maxim ID / Reference Number	_____
Telstra Sales Representative	Name: _____
	Ph: _____
Telstra Sales Representative ID	_____

DEALER DETAILS

This section will be completed by your Telstra Dealer following receipt of your application.

Company Name	_____
Sales Representative	Name: _____
	Ph: _____
Dealer Code	_____
Rep ID	_____
Transaction Number	_____