21 April 2004
Office of the Company Secretary

The Manager

Company Announcements Office
Australian Stock Exchange 10th Floor, 20 Bond Street
SYDNEY NSW 2000

Level 41
242 Exhibition Street
MELBOURNE VIC 3000
AUSTRALIA

Telephone 0396346400
Facsimile 0396323215

## ELECTRONIC LODGEMENT

## Dear Sir or Madam

## Telstra Corporation Limited 03/04 Third Quarter Market Update

In accordance with the listing rules, I attach an announcement for release to the market.

The CEO and CFO have pre-recorded their comments on the 3rd Quarter revenue performance. This commentary will be available on Telstra's Corporate Communications Centre and can be access via the following URL -
http://www.telstra.com.au/communications/calendar/calendarevent.cfm?ObjectID=4 43.

Yours sincerely


## Douglas Gration

Company Secretary

# Telstra Corporation Limited '03/04 Third Quarter Market Update 

## Mobiles and Internet drive domestic growth

## Overview

Quarter ended 31 March 2004: reported total revenue, which includes asset sales, increased \$108 million or $2.1 \%^{1}$ to $\$ 5,130$ million. Reported sales revenue increased $1.0 \%$ to $\$ 5,014$ million.

Underlying ${ }^{2}$ total revenue increased $\$ 49$ million or $1.0 \%$ to $\$ 5,061$ million. Underlying ${ }^{2}$ sales revenue increased by $\$ 41$ million or $0.8 \%$ to $\$ 5,006$ million. Growth occurred in mobiles, internet and directory services, offset by a reduction in Hong Kong CSL primarily due to foreign exchange translation.

Excluding revenue from external construction activity and the cable recovery and recycling project, underlying ${ }^{2}$ domestic ${ }^{3}$ sales revenue increased $\$ 133$ million or $3.0 \%$ to $\$ 4,635$ million.

Nine months ended 31 March 2004: Total reported revenue of $\$ 15,956$ million decreased $2.7 \%$, due mainly to the impact of revenue from the sale of commercial properties in the prior year. Reported sales revenue increased $0.3 \%$ to $\$ 15,470$ million.

Total underlying ${ }^{2}$ revenue increased $0.1 \%$ to $\$ 15,611$ million. Underlying ${ }^{2}$ sales revenue increased $0.2 \%$ to $\$ 15,462$ million.

Excluding revenue from external construction activity and the cable recovery and recycling project, underlying ${ }^{2}$ domestic ${ }^{3}$ sales revenue increased $\$ 309$ million or $\mathbf{2 . 2 \%}$ to $\$ 14,337$ million.

The following details the Telstra group revenue result for the quarter and nine months ended 31 March 2004.

## Mobiles

Total Mobile revenues grew by $5.7 \%$ or $\$ 50$ million for the quarter and $6.1 \%$ or $\$ 165$ million for the nine months ended 31 March 2004.

- Mobile services revenue has increased $9.7 \%$ or $\$ 75$ million for the quarter and $7.3 \%$ or $\$ 176$ million, for the nine months, due to a range of factors including:
- Increases in mobile services in operation of $13.1 \%$ to 7.2 million attributable to the 23.1\% growth in prepaid services. Revenue growth from prepaid and postpaid subscriber increases, including the addition of 184,000 since December 2003.
- Revenue growth from increases in mobile services in operation is partially offset by a $\$ 34$ million increase in loyalty bonuses provided to customers in the quarter.
- Revenues from short message service (SMS) increased $22.8 \%$ to $\$ 106$ million in the quarter as a result of increases in the number of messages by $28.7 \%$ to 489 million. There were 1,399 million SMS messages sent over the nine month period, which represents an increase of $38.2 \%$ over the previous corresponding period.
- Increase in Mobile voice minutes for the third quarter of $20.6 \%$ including increases of $17.4 \%$ in postpaid voice minutes and a $65.1 \%$ increase in prepaid voice minutes.
- International roaming revenues increased $16 \%$ for the quarter with the recovery in International travel after the SARS outbreak and other world events.
- Mobile handset revenue has decreased $24.0 \%$ or $\$ 25$ million for the quarter, while the reduction for the nine month period was $4.0 \%$ or $\$ 11$ million primarily due to the move to lower value prepaid handsets and higher volumes of subsidised handsets.

Adjusted Mobiles services revenue growth, after allowing for loyalty bonuses and including mobiles terminating revenue, was $10.0 \%$ for the quarter and $9.3 \%$ for the nine month period.

## Internet and IP

Internet and IP increased $\$ 54$ million or $27.6 \%$ in the quarter and $\$ 126$ million or $21.5 \%$ in the nine month period.

This was achieved through the continued strong growth in consumer broadband subscribers of $113 \%$ to 617,000 , and narrowband subscribers of $5.6 \%$ to $1,197,000$. The accelerating growth in this product is attributable to increased internet usage, self install kits and successful broadband marketing campaigns. Growth on the nine month period has been impacted by rebates given to customers due to the e-mail outage in October 2003.

Telstra's IP solutions, including managed metropolitan and wide area network IP services, have also performed strongly growing $\$ 8$ million or $26.7 \%$ in the quarter and $\$ 23$ million or $26.7 \%$ in the nine month period. IP technology is becoming mainstream for corporate and government customers in Australia and this growth has been achieved in an extremely competitive market.

## PSTN Products

PSTN products increased by $1.0 \%$ to $\$ 6,015$ million for the nine months, and was flat at $\$ 1,698$ million in the quarter ended 31 March 2004. Rebalancing initiatives across the PSTN product groups have increased access revenues, partly offset by reductions in calling revenues.

- Basic access revenues grew $2.2 \%$ for the quarter reflecting the impact of rebalancing. Basic access lines in service remain steady, lower by 30,000 to 10.43 million in the first nine months. Basic access revenues grew $3.0 \%$ or $\$ 71$ million to $\$ 2,405$ million over the nine month period.
- Local call revenue decreased $3.6 \%$ for the quarter mainly due to a $3 \%$ reduction in the number of calls due to product substitution to mobiles, fixed to mobiles and the internet and call price reductions as a result of the rebalancing initiatives. Local call revenue decreased $2.7 \%$ in the nine month period.
- PSTN value added services reduced $12.7 \%$ for the quarter, partially due to the migration of fixed line MessageBank ${ }^{\circledR}$ and Call Return ( $\left.{ }^{*} 10 \#\right)^{\top M}$ customers to the free offering Telstra Home Messages $101^{\text {TM }}$ and 1\# Feature Assistant ${ }^{\text {TM }}$. PSTN value added services reduced $\$ 16$ million or $7.5 \%$ to $\$ 196$ million in the nine month period.
- National long distance revenue decreased $3.5 \%$ for the quarter due to the $6.6 \%$ reduction in volumes as a result of product substitution to mobiles, fixed to mobiles and the internet. National long distance decreased 1.6\% for the nine month period.
- Fixed to mobile revenue grew $\$ 23$ million or $6.1 \%$ for the quarter with volumes increasing $8.1 \%$ due to continued growth in the number of mobile services in the Australian market and substitution from fixed to fixed services. Fixed to mobile revenue continues to grow strongly with growth of $\$ 78$ million or $6.9 \%$ for the nine month period.
- International direct revenue has reduced $11.0 \%$ for the quarter attributable to the $10.7 \%$ decline in the number of call minutes due to customers migrating to other products such as e-mail, calling cards and mobiles. International direct revenue has reduced $\$ 30$ million or $12.8 \%$ for the nine month period.


## Traditional Data

Traditional Data revenue decreased $3.1 \%$ and $3.2 \%$ for the quarter and nine month period respectively, due to product substitution to technologically advanced IP and DSL based product options. This decrease has been offset by growth in Frame Relay due to a tariff restructure which has stimulated the migration from the ISDN data product.

## ISDN

ISDN remained flat for the quarter with a $4.2 \%$ increase in ISDN access lines due to the penetration into the SME and consumer markets. Growth in access fee and ISDN voice revenue is offset by reduction in ISDN data revenue as corporate customers have been migrating to more technologically advanced products such as Frame Relay and IP products. ISDN revenue decreased for the nine month period by $3.5 \%$ or $\$ 25$ million.

## Advertising \& Directories

Reported advertising and directories revenues, including revenue generated by Trading Post, increased $14.5 \%$ and $7.4 \%$ for the quarter and nine month period respectively. The Trading Post Group was acquired by Sensis Pty Ltd in March 2004. Trading Post revenues of $\$ 8$ million are excluded from the underlying ${ }^{2}$ results.

Underlying ${ }^{2}$ advertising and directories revenues increased $\$ 23$ million or $10.7 \%$ for the quarter and $\$ 62$ million or $6.6 \%$ for the nine months ended 31 March 2004. The higher revenue was attributable to strong growth in Yellow Pages ${ }^{\circledR}$ print and Yellow Pages ${ }^{\circledR}$ online including location and navigation online products.

## Intercarrier Services

Intercarrier services revenue remained flat for the quarter and decreased $0.9 \%$ for the nine month period ended 31 March 2004, as a result of reduced volumes and lower PSTN terminating rates, which are consistent with the industry trend. In addition, a reduction for the quarter in wholesale transmission product revenue was due to competitive pricing pressures arising from excess supply. These reductions are offset by increased SMS interconnect revenues for the quarter due to higher volumes.

## Inbound calling products

Inbound calling products revenue declined 2.5\% for the quarter and 4.0\% for the nine month period ended 31 March 2004 due to the impact of inbound number portability. These products have been adversely affected by competition in the past, but performance is being maintained as Telstra adopts a customer solution approach to retain and win back customers.

## Solutions Management

Solutions Management revenues increased $3.5 \%$ for the quarter ended 31 March 2004, primarily due to increased revenue from new major contracts and growth in the managed wide area networks and hosting revenues. This growth is offset by the completion of major contracts during the first half of 2003 resulting in a decrease for the nine month period of $0.6 \%$.

## Hong Kong CSL

In local currency (HK\$), revenue reduced 8.9\% for the quarter ended 31 March 2004, reflecting continuing strong price competition. For the nine month period revenues reduced $6.8 \%$, representing the recent aggressive price competition with reductions in mobile services revenue,
the number of mobile services and average revenue per user. In Australian dollars, revenues reduced $31.3 \%$ or $\$ 76$ million in the quarter, with the impact of the exchange rates contributing approximately $\$ 44$ million to the revenue reduction. For the nine month period the exchange rate impact contributed approximately $\$ 133$ million to this year on year reduction while $\$ 49$ million of the reduction was due to aggressive competition and market conditions.

## Telstra Clear

In local currency (NZ\$), revenue increased 7.3\% for the quarter and 4.5\% for the nine months ended 31 March 2004. Revenue growth has been achieved from solid retail growth offset by rate reductions in the wholesale international market. In Australian dollars, revenue increased 2.1\% to $\$ 144$ million in the quarter and $3.1 \%$ to $\$ 427$ million for the nine month period.

## Other Controlled Entities

Other controlled entities revenue increased $\$ 4$ million or $7.8 \%$ for the quarter ended 31 March 2004. For the nine month period other controlled entities revenue declined by $19.8 \%$, primarily due to the prior year revenues from the customer sales and service centre, now being operated directly by Foxtel and the sale of Mobitel in the previous year.

## Other Sales and Service

Revenue from other sales and service declined $2.7 \%$ for the quarter due to reductions in revenue from external construction and the cable recovery and recycling project, card services and information calls offset by increased Foxtel bundling revenue. For the nine month period, other sales and service revenue declined by $14.6 \%$, which includes a prior period accounting adjustment in the first half of 2003.

## Other Revenue

Other revenue grew $17.0 \%$ for the quarter driven by increased government receipts. Other revenue for the nine month period decreased $5.7 \%$ to $\$ 149$ million which includes a reduction in lease rent received for properties and vehicles.

## Service

Telstra continues to provide high service levels across Australia as evident in the recent Australian Communications Authority report for the December 2003 quarter.

## Outlook

- The company continues to focus on increasing margins with targeted cost growth below any revenue growth and absolute costs below those for the previous year. There is no change to previous guidance relating to cost reduction targets
- Core domestic operating capital expenditure is tracking below the levels for the same period last year, with guidance on expenditure remaining around $\$ 2.9$ billion.
- The company continues to generate strong free cash flow from capital expenditure and cost management programs.


## Strategic Direction

Our objective remains to pursue balanced domestic growth driven by accelerating uptake of broadband products and improving mobiles share. We see customer ownership and excellent customer service as key to a continuing strong market share position and fundamental to protecting PSTN products and our strong cashflow.

Management remains committed to improving margins from a focus on our $\$ 800$ million cost reduction program, and combined with tight capital expenditure management, growing free cashflow.

Recent domestic acquisitions have met both our strategic fit and investment criteria. The strategy of managing cashflow growth and investing in acquisitions that meet our investment criteria, while remaining committed to our capital management program, is directed at improving overall returns to our shareholders.

For enquires on this announcement contact:

John Stanhope
Chief Financial Officer
Telstra Corporation Limited

David Anderson<br>Manager, Investor Relations<br>Telstra Corporation Limited<br>Phone: 61396348014<br>Email: Investor.relations@team.telstra.com

## Market Update

for three months ending 31 March 2004

| \$millions | $\begin{aligned} & \text { Q3 } 2004 \\ & \text { Reported } \end{aligned}$ | $\text { Q3 } 2004$ <br> Underlying ${ }^{2}$ |
| :---: | :---: | :---: |
| Mobiles |  |  |
| Mobile services | 850 | 850 |
| Mobile handsets | 79 | 79 |
| Total Mobiles | 929 | 929 |
| Internet and IP solutions | 250 | 250 |
| PSTN products |  |  |
| Basic access | 795 | 795 |
| Local calls | 370 | 370 |
| PSTN value added services | 62 | 62 |
| National long distance calls | 278 | 278 |
| Fixed to mobile | 398 | 398 |
| International direct | 65 | 65 |
| Total PSTN products | 1,968 | 1,968 |
| Traditional Data | 253 | 253 |
| ISDN (Access and Calls) | 227 | 227 |
| Advertising and Directories | 245 | 237 |
| Intercarrier services | 280 | 280 |
| Inbound calling products | 119 | 119 |
| Solutions management | 117 | 117 |
| Various Controlled Entities (excluding HK CSL \& TClear) | 55 | 55 |
| HK CSL | 167 | 167 |
| Telstra Clear | 144 | 144 |
| Customer premises equipment | 47 | 47 |
| Payphones | 36 | 36 |
| Other sales \& service | 177 | 177 |
| Sales revenue | 5,014 | 5,006 |
| Other revenue | 116 | 55 |
| Total revenue | 5,130 | 5,061 |


| $\begin{aligned} & \text { Q3 } 2003 \\ & \text { Reported } \end{aligned}$ | $\begin{gathered} \text { Q3 } 2003 \\ \text { Underlying } \end{gathered}$ |
| :---: | :---: |
| 775 | 775 |
| 104 | 104 |
| 879 | 879 |
| 196 | 196 |
| 778 | 778 |
| 384 | 384 |
| 71 | 71 |
| 288 | 288 |
| 375 | 375 |
| 73 | 73 |
| 1,969 | 1,969 |
| 261 | 261 |
| 227 | 227 |
| 214 | 214 |
| 280 | 280 |
| 122 | 122 |
| 113 | 113 |
| 51 | 51 |
| 243 | 243 |
| 141 | 141 |
| 49 | 49 |
| 38 | 38 |
| 182 | 182 |
| 4,965 | 4,965 |
| 61 | 47 |
| 5,024 | 5,012 |



| Domestic ${ }^{3}$ Sales Revenue |  |  |
| :--- | ---: | ---: |
| Total Sales Revenue | 5,014 | 5,006 |
| Less Offshore Sales Revenue | 353 | 353 |
| Domestic ${ }^{3}$ Sales Revenue | 4,661 | 4,653 |
| Less |  |  |
| NDC \& Cable Recovery Revenues | 18 | 18 |
| Domestic ${ }^{3}$ Sales Revenue (excl NDC/Cable Recovery) | 4,643 |  |




## Selected statistical data ${ }^{4}$

Mobile voice telephone minutes Local calls (number of calls)
National long distance minutes
Fixed to mobile minutes
International direct minutes


## Market Update

## for nine months ending 31 March 2004

| \$ millions | March 2004 Reported | March 2004 Underlying ${ }^{2}$ | March 2003 Reported | March 2003 <br> Underlying ${ }^{2}$ | Reported Growth $\%$ | $\begin{aligned} & \text { Underlying }{ }^{2} \\ & \text { Growth } \end{aligned}$ | Underlying ${ }^{2}$ M/ment |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mobiles <br> Mobile services <br> Mobile handsets | $\begin{array}{r}2,583 \\ 265 \\ \hline\end{array}$ | $\begin{array}{r}2,583 \\ 265 \\ \hline\end{array}$ | $\begin{array}{r}2,407 \\ 276 \\ \hline\end{array}$ | $\begin{array}{r}2,407 \\ 276 \\ \hline\end{array}$ | $7.3 \%$ $(4.0 \%)$ | $7.3 \%$ $(4.0 \%)$ | 176 (11) |
| Total Mobiles Internet and IP solutions | 2,848 713 | 2,848 713 | 2,683 587 | 2,683 587 | $6.1 \%$ $21.5 \%$ | $6.1 \%$ $21.5 \%$ | 165 |
| PSTN |  |  |  |  |  |  |  |
| Basic access | 2,405 | 2,405 | 2,334 | 2,334 | 3.0\% | 3.0\% | 71 |
| Local calls | 1,148 | 1,148 | 1,180 | 1,180 | (2.7\%) | (2.7\%) | (32) |
| PSTN value added services | 196 | 196 | 212 | 212 | (7.5\%) | (7.5\%) | (16) |
| National long distance calls | 856 | 856 | 870 | 870 | (1.6\%) | (1.6\%) | (14) |
| Fixed to mobile | 1,206 | 1,206 | 1,128 | 1,128 | 6.9\% | 6.9\% | 78 |
| International direct | 204 | 204 | 234 | 234 | (12.8\%) | $(12.8 \%)$ | (30) |
| Total PSTN | 6,015 | 6,015 | 5,958 | 5,958 | 1.0\% | 1.0\% | 57 |
| Traditional Data | 762 | 762 | 787 | 787 | (3.2\%) | (3.2\%) | (25) |
| ISDN (Access and Calls) | 698 | 698 | 723 | 723 | (3.5\%) | (3.5\%) | (25) |
| Advertising and Directories | 1,014 | 1,006 | 944 | 944 | 7.4\% | 6.6\% | 62 |
| Intercarrier services | 863 | 863 | 871 | 871 | (0.9\%) | (0.9\%) | (8) |
| Inbound calling products | 357 | 357 | 372 | 372 | (4.0\%) | (4.0\%) | (15) |
| Solutions management | 350 | 350 | 352 | 352 | (0.6\%) | (0.6\%) | (2) |
| Various Controlled Entities (excluding HK CSL \& TClear) | 134 | 134 | 167 | 167 | (19.8\%) | (19.8\%) | (33) |
| HK CSL | 544 | 544 | 727 | 727 | (25.2\%) | (25.2\%) | (183) |
| Telstra Clear | 427 | 427 | 414 | 414 | 3.1\% | 3.1\% | 13 |
| Customer premises equipment | 138 | 138 | 149 | 149 | (7.4\%) | (7.4\%) | (11) |
| Payphones | 108 | 108 | 113 | 113 | (4.4\%) | (4.4\%) | (5) |
| Other sales \& service | 499 | 499 | 584 | 584 | (14.6\%) | (14.6\%) | (85) |
| Sales revenue | 15,470 | 15,462 | 15,431 | 15,431 | 0.3\% | 0.2\% | 31 |
| Other revenue | 486 | 149 | 960 | 158 | (49.4\%) | (5.7\%) | (9) |
| Total revenue | 15,956 | 15,611 | 16,391 | 15,589 | (2.7\%) | 0.1\% | 22 |
| Domestic ${ }^{3}$ Sales Revenue |  |  |  |  |  |  |  |
| Total Sales Revenue | 15,470 | 15,462 | 16,391 | 15,431 | 0.3\% | 0.2\% | 31 |
| Less Offshore Sales Revenue | 1071 | 1071 | 1228 | 1228 |  |  |  |
| Domestic ${ }^{3}$ Sales Revenue | 14,399 | 14,391 | 14,203 | 14,203 | 1.4\% | 1.3\% | 188 |
| Less |  |  |  |  |  |  |  |
| NDC \& Cable Recovery Revenues | 54 | 54 | 175 | 175 | (69.4\%) | (69.4\%) | (121) |
| Domestic ${ }^{3}$ Sales Revenue (excl NDC/Cable Recovery) | 14,345 | 14,337 | 14,028 | 14,028 | 2.3\% | 2.2\% | 309 |
| Selected statistical data ${ }^{4}$ |  |  |  |  |  |  |  |
| Mobile voice telephone minutes |  | 4,565 |  | 3,883 |  | 17.6\% |  |
| Short Message Service (SMS) (number of messages) |  | 1,399 |  | 1,012 |  | 38.2\% |  |
| Mobile services in operation (thousands) |  | 7,169 |  | 6,338 |  | 13.1\% |  |
| Broadband subscribers (thousands) |  | 617 |  | 290 |  | 112.8\% |  |
| Narrowband subscribers (thousands) |  | 1,197 |  | 1,134 |  | 5.6\% |  |
| Total On-line subscribers (thousands) |  | 1,814 |  | 1,424 |  | 27.4\% |  |
| Basic access lines in service |  | 10.43 |  | 10.48 |  | (0.5\%) |  |
| Local calls (number of calls) |  | 7,155 |  | 7,414 |  | (3.5\%) |  |
| National long distance minutes |  | 6,471 |  | 6,934 |  | (6.7\%) |  |
| Fixed to mobile minutes |  | 3,169 |  | 2,945 |  | 7.6\% |  |
| International direct minutes |  | 499 |  | 567 |  | (12.0\%) |  |
| ISDN access (basic lines equivalents) (thousands) |  | 1,250 |  | 1,199 |  | 4.2\% |  |
| Foxtel SIOs (thousands) |  | 867 |  | 816 |  | 6.3\% |  |


Telstra Corporation Limited (ABN 033051775 556)
Quarter Ended 31 March 2004


| Selected statistical dataw |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mobile voice telephone minutes | 1,270 | ${ }^{7.1 \%}$ | 1,323 | 5.5\% | 2,594 | ${ }^{6.3 \%}$ | 1,28 | ${ }^{7.9 \%}$ | 3,883 | 2\%) | 1,372 | ${ }^{12.7 \%}$ | 5,255 | ${ }^{8.3 \%}$ | 1,473 | 15.9\% | 1,538 | 16.2\% | 3,011 | ${ }^{16.1 \%}$ | 1,554 | ${ }^{20.6 \%}$ | 4,565 | ${ }^{17.6 \%}$ |
| Short Message Service (SMS) (number of messages) ${ }^{\text {i }}$ | 290 | 26.5\% | ${ }^{342}$ | 35.0\% | 632 | 31.0\% | 380 | 42.0\% | 1,01 | 34.9\% | 401 | 53.9\% | 1,413 | 39.8\% | 432 | 49.0\% | 478 | 39.8\% | 10 | 44.0\% | 489 | 28.6\% | 1,399 | 38.2\% |
| Mobile services in operation (thousands) ${ }^{\text {I' }}$ | 5,884 | 8.7\% | 6,098 | 8.2\% | 6,098 | 8.2\% | 6,338 | 9.5\% | 6,338 | 9.5\% | 6,569 | 10.6\% | 6,569 | 10.6\% | 6,720 | 14.2\% | 6,985 | 14.5\% | 6,985 | 14.5\% | 7,169 | \% | 7,169 | 3.1\% |
| Broadband subscribers (thousands) | 206 | 120.1\% | 244 | 121.7\% | 244 | 121.7\% | 290 | 125.8\% | 290 | 125.8\% | 361 | 113.6\% | ${ }^{361}$ | 113.6\% | 439 | 113.1\% | 507 | 107.8\% | 507 | 107.8\% | 617 | 112.8\% | ${ }^{617}$ | ${ }^{112.8 \%}$ |
| Narrowband subscribers (thousands) | 1,084 | 15.4\% | -1,103 | 7.1\% | -1,103 | 7.1\% | 1,134 | 6.7\% | -1,134 | 6.7\% | 1,158 | 9.6\% | -1,158 | 9.7\% | 1,180 | 8.9\% | 1,178 | 6.8\% | .1,178 | 6.8\% | 1,197 | 5.6\% | 1,197 | 5.6\% |
| Total O-İine subscribers (thousands) | 1,290 | 24.4\% | 1,347 | 18.2\% | 1,347 | 18.2\% | 1,424 | 19.5\% | 1,424 | 19.5\% | 1,519 | 24.0\% | 1,519 | 24.0\% | 1,619 | 25.5\% | 1,685 | 25.1\% | 1,685 | 25.1\% | 1,814 | 27.4\% | 1,814 | 27.4\% |
| Basic access lines in service ${ }^{*}$ | 10.53 | (0.4\%) | 10.48 | (0.5\%) | 10.48 | (0.5\%) | 10.48 | (0.8\%) | 10.48 | (0.8\%) | 10.46 | (0.8\%) | 10.46 | (0.8\%) | 10.45 | (0.8\%) | 10.44 | (0.4\%) | 10.44 | (0.4\%) | 10.43 | (0.5\%) | 10.43 | ${ }^{0.5 \%}$ |
| Local calls (number of calls) | 2,527 | (3.9\%) | 2,491 | (4.8\%) | 5,019 | (4.3\%) | 2,395 | (4.3\%) | 7,414 | (4.3\%) | 2,380 | (5.6\%) | 9,794 | (4.6\%) | 2,435 | (3.7\%) | 2,396 | (3.8\%) | 4,831 | (3.7\%) | 2,324 | (3.0\%) | 7,155 | (3.5\% |
| National long distance minutes | 2,346 | 3.4\% | 2,310 | 0.1\% | 4,656 | 1.7\% | 2,278 | (0.3\%) | 6,934 | 1.0\% | 2,227 | (3.5\%) | 9,161 | (0.1\%) | 2,193 | (6.5\%) | 2,150 | ${ }^{(6.9 \%)}$ | 4,343 | ${ }^{(6.7 \%)}$ | 2,128 | ${ }^{(6.6 \%)}$ | 6,471 | ${ }^{(6.7 \%)}$ |
| Fixed to mobile minutes | 970 | 8.1\% | 985 | 5.3\% | 1,955 | 6.7\% | 990 | 7.6\% | 2,945 | 7.0\% | 999 | 6.4\% | 3,944 | 6.9\% | 1,041 | 7.3\% | 1,058 | 7.5\% | 2,099 | 7.4\% | 1,070 | 8.1\% | 3,169 | 7.6\% |
| International direct minutes | 191 | (2.7\%) | 196 | (3.7\%) | 387 | (2.9\%) | 180 | (5.9\%) | 567 | (3.9\%) | 173 | (9.5\%) | 740 | (5.2\%) | 165 | (13.4\%) | 173 | (11.9\%) | 338 | (12.7\%) | 161 | (10.7\%) | 499 | (12.0\% |
| ISDN access (basic lines equivalents) (thousands) | 1,225 | (1.3\%) | 1,190 | (4.5\%) | 1,190 | (4.5\%) | 1,199 | (2.4\%) | 1,199 | (2.4\%) | 1,213 | (4.4\%) | 1,213 | (4.4\%) | 1,210 | (1.2\%) | 1,224 | 2.9\% | 1,224 | 2.8\% | 1,250 | 4.2\% | 1,250 | 4.2\% |
| Foxtel SlOs (thousands) | 805 | 15.4\% | 809 | 4.5\% | 809 | 4.5\% | 816 | 2.8\% | 816 | 2.8\% | 836 | 4.5\% | 836 | 4.5\% | 849 | 5.6\% | 862 | 6.6\% | 862 | 6.6\% | 867 | 6.3\% | 867 |  |
| Footnotes: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

