

WHISTLEBLOWING POLICY

Quick Guide



Telstra's [Whistleblowing Policy](#) explains how to report concerns you might have about illegal, unethical or improper conduct at Telstra, including theft, fraud, bribery, collusion, conflicts of interest and misuse of Telstra systems.

You can report a matter anonymously and if you do report something Telstra is committed to ensuring you are protected from victimisation or any other form of detriment connected with making a whistleblowing report under the Policy.

Reports can be made to Telstra's Whistleblowing Service, which is run independently and can be accessed online [here](#) or by calling them on one of the numbers in Appendix 1 below. You can also report whistleblowing matters directly to a number of senior leaders in the business, including directors and Group Executives, members of the Whistleblowing Committee and the Company Secretary, who is Telstra's Whistleblowing Protection Officer.

Issues reported under the [Whistleblowing Policy](#) are taken seriously and are subject to an investigation which is overseen by the Whistleblowing Committee. Depending on what the investigation finds there may be consequences for the people involved in accordance with Telstra's conduct process and any relevant legislation. The identity of a whistleblower under the policy will be protected throughout the investigation and afterwards.

If you need support under this policy and do not want to make contact via the Whistleblowing Service, please contact the Whistleblowing Protection Officer on companysecretary@team.telstra.com.

This is a short overview of the Policy to provide high level information only. The Whistleblowing Policy can be found [here](#).

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Appendix 1 – NAVEX Global / EthicsPoint contact details

- Internet site for online reporting and general information: <http://telstra.ethicspoint.com/>
- Telephone contact details below:

Country	Telephone Number	At the English prompt dial...
Australia	1-800-875-314	n/a
France	8447414244	n/a
India	00-800-040-1331	n/a
United States	844-439-4697	n/a
Germany	0-800-225-5288	844-439-4697
Hong Kong	800-93-2266	844-439-4697
	800-96-1111	
Indonesia	001-801-10 1. Not available from cellular phones 2. Use public phones allowing international access	844-439-4697
Japan	Japan (NTT) 0034-811-001	844-439-4697
	Japan (KDDI) 00-539-111	
	Japan (Softbank Telecom) 00-663-5111	
Korea	Korea (Dacom) 00-309-11	844-439-4697
	Korea (ONSE) 00-369-11	
	Korea (Korea Telecom) 00-729-11	
	Korea (U.S. Military Bases - Dacom) 550-2872	
	Korea (U.S. Military Bases)	

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Country	Telephone Number	At the English prompt dial...
	- Korea Telecom) 550-4663	
Malaysia	1-800-80-0011	844-439-4697
Netherlands	0800-022-9111	844-439-4697
Philippines	Philippines (PLDT - Tagalog Operator) 1010-5511-00	844-439-4697
	Philippines (Globe, Philcom, Digitel, Smart) 105-11	
Singapore	Singapore (StarHub) 800-001-0001	844-439-4697
	Singapore (SingTel) 800-011-1111	
South Africa	0-800-99-0123	844-439-4697
Sweden	020-799-111	844-439-4697
Taiwan	00-801-102-880	844-439-4697
Thailand	001-999-111-11	844-439-4697
	1-800-0001-33	
UAE	United Arab Emirates 8000-021	844-439-4697
	United Arab Emirates (du) 8000-555-66	
	United Arab Emirates (Military-USO and cellular) 8000-061	
UK & N. Ireland	United Kingdom (C&W) 0-500-89-0011	844-439-4697
	United Kingdom (British Telecom) 0-800-89-0011	
China	4006002510	n/a